

New Jersey Trails & Greenways Summit

September 22 and 23, 2021

Post-Summit Report



Acknowledgements

This report is supported by the New Jersey Department of Transportation and the New Jersey Department of Environmental Protection with funding from the United States Department of Transportation's Federal Highway Administration. New Jersey and the United States Government assume no liability for its contents or its use thereof.

The Summit was hosted and organized by the Alan M. Voorhees Transportation Center (VTC) which is housed at the Edward J. Bloustein School of Planning and Public Policy as part of Rutgers, The State University of New Jersey. Summit hosting included support from Civic Eye Collaborative (CEC) for technical support and visuals under contract through NV5.

Thank you to our sponsors, the NJ Department of Transportation and the NJ Department of Environmental Protection, for supporting this effort. Without their contribution and continued support, this summit could not have been possible.

Report Author
Corey Hannigan

Report Contributors
Leigh Ann Von Hagen
Samuel Rosenthal
Sean Meehan









2021 Trails & Greenways Summit Summary Report



Goals of the Summit

Sponsors, Summit Planning Committee, Core Working Group

Sessions & Speakers

Social Media

Registration, Coordination, & Attendance

Questions Submitted during Registration

Attendee Feedback Questionnaire Results

Lessons Learned

Next Steps

Summit Goals



- This summit was a cooperative effort between NJ Department of Transportation (NJDOT), NJ Department
 of Environmental Protection (NJDEP), and various conservation, recreation, and transportation groups
 (Summit Planning Committee members) to organize a virtual statewide trails summit.
- The New Jersey Trails Summit was a two-day virtual event held September 22 & 23, 2021, with panel sessions (sponsored by NJDOT and NJDEP) available free of charge to participants across New Jersey.
- The Summit was hosted and organized by the Alan M. Voorhees Transportation Center (VTC) at Rutgers, The State University of New Jersey with support from Civic Eye Collaborative (CEC) for technical support and visuals under contract through NV5.
- The audience included trail, health, environmental and transportation professionals, trail advocates, county and municipal planners, county and municipal elected and appointed leaders, and staff from Metropolitan Planning Organizations and state agencies.
- The purpose of this event was to:
 - Broaden the conversation around trails and greenways.
 - Increase local knowledge about the funding, design, construction, maintenance, and use of multi-use paths, trail crossings and Complete Streets.
 - Envision more interconnected networks across the state.
 - Highlight the work that NJDOT and NJDEP do to enhance communities through trails, greenways, and transportation infrastructure.
 - Serve as a springboard for a potential webinar series and/or other educational events that could be advanced by partners, state, regional, county and local government, and the advocacy/non-profit community.
 - Encourage further collaboration across state, regional, and county departments to improve public health, safety, equity, accessible mobility, environment, and access to the outdoors

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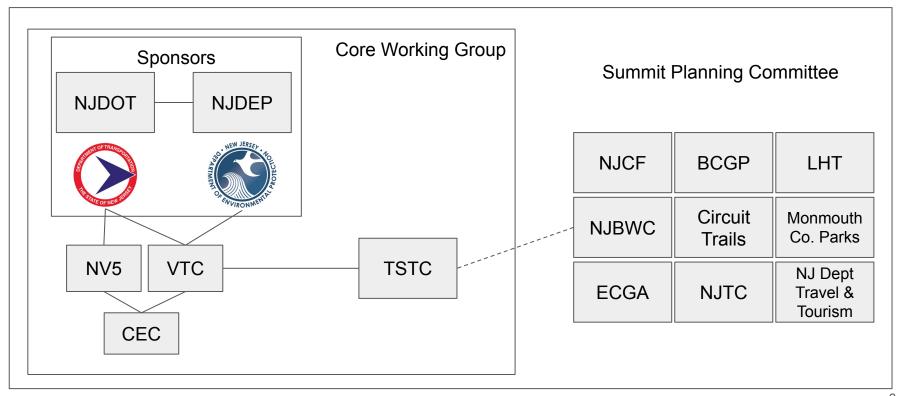
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Stakeholder Relationship Chart



Sponsors





Approv	al Che	cklist				
Fully Approved	DOT COMMS	DEP COMMS	DOT Exec Approval	DEP Exec Approval	■ Deadline ■	Task
\checkmark					8/6	Approval Process (Who approves what?)
\checkmark					8/6	Core Working Group meeting Dates
\checkmark					8/6	Trails Summit Planning Committee Meeting date
\checkmark	\checkmark	\checkmark			8/6	Save The Date social media graphic & text draft
V					8/6	Date to Open Registration
\checkmark					8/6	Email Templates (Speaker, general audience, reminder)
\checkmark	\checkmark	\checkmark			8/10	Registration Page Text
$\overline{\mathbf{v}}$	\checkmark	\checkmark			8/10	Registration social media graphic & text draft
\checkmark			\checkmark	\checkmark	8/23	Summit Schedule At-A-Glance (only panels, not keynotes)

- The Summit was co-sponsored by the New Jersey Department of Transportation (NJDOT) and the New Jersey Department of Environmental Protection (NJDEP) through funds provided by the Federal Highway Administration.
- Funding for the 2021 NJ Trails & Greenways
 Summit was provided by USDOT Federal Highway
 Administration through two programs:
 - The Recreational Trails Program administered by NJDEP
 - Research funding administered by NJDOT
- Major project tasks were approved by both
 Departments (by Core Working Group members or
 escalated to Communications, or Executive level as
 needed). Approval levels and tasks were agreed
 upon by all Core Working Group members.
- Project scope for Voorhees Transportation Center (VTC) and Civic Eye Collaborative (CEC)
 - Task 1: Event Planning/Pre-Production
 - Task 2: "Day of" Event Production
 - Task 3: Post-Production
 - Task 4: Outreach Development and Session Support
 - Task 5: Project Management and Administration

Summit Planning Committee

Project update meetings were held on 8/12/21, 9/10/21, and 9/20/21.

Summit Planning Committee representatives:

- Bicycle Coalition of Greater Philadelphia (BCGP)
- Circuit Trails Coalition (CTC)
- East Coast Greenway Alliance (ECGA)
- Lawrence Hopewell Trail (LHT)
- Monmouth County Parks System
- New Jersey Trails Council (NJTC)
- New Jersey Bike & Walk Coalition (NJBWC)
- New Jersey Conservation Foundation (NJCF)
- New Jersey Department of Travel & Tourism
- Tri-State Transportation Campaign (TSTC)
- Sponsors: NJDOT & NJDEP
- Event Organizers: VTC. NV5. and CEC



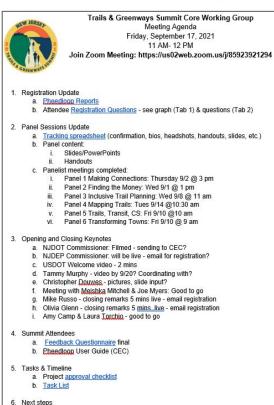
Trails Summit Planning Committee

Thursday, September 9, 2021 10-11 AM Join Zoom Meeting Here: Click here to join. Meeting ID: 949 5157 3427 Password: 697565

Agenda

- 1. Updates
 - Outreach and Social Media
 - Pre-event meet ups (LHT Walk)
 - NJ State Park Service's post-summit hiking events taking place the weekend of 9/24 and 9/25. See event calendar here:
 - https://www.njparksandforests.org/education/calendar.html#sep-four
 - Elephant Swamp Ride Signup Link https://bicvclecoalition.secure.nonprofitsoapbox.com/explore-gloucest
 - Registration Update (283 registered as of 5 pm on 9/8/21) List of attendee questions collected during registration
 - ii. Please register (if you have not)
- 2. Panel Sessions Update
 - a. Opening and Closing Keynotes
 - b. Run of Show example
 - i. Session content due Sept 15th
- 3 Attendee Feedback Questionnaires
- - a. Post session
 - b. Post conference
- 4. Post-Summit Planning Committee (25 minutes)
 - a. NJ Trail Action Network
 - b. Website
 - c. Session Recordings
- 5. Keeping the Conversation Going Session (20 minutes)
 - Need to move quickly to capitalize on excitement after the conference. Even lagging a few weeks risks losing the excitement. People want to connect/ask questions that occurred during the conference
 - Plan to have an NJTAN website up and running the Monday following the conference

Core Working Group



b. Final deliverable: Results from Summit attendee questionnaires

a. Run an exciting Summit!

Core representatives from NJDOT, NJDEP, Tri-State Transportation Campaign, VTC, and CEC attended weekly task meetings to communicate progress and respond to issues.

Tasks	Responsible	Budget Task				Time						Notes/Status
			Aug W	1 Aug W2	Aug W3	Aug W4	Sep W1	Sep W2	Sep W3	Sep W4	[]Oct	9.9
			8/2-8/6	8/9-8/13	8/16-8/20	8/23-8/27	8/30-9/3	9/6-9/10	9/13-9/17	9/20-9/24		
Outreach & Promotion												
website/conference-platform-selected-&-created	CEC	4										
conference site (content and set-up)	CEC/VTC	4	*	*	(×)	(*)	(x)	(x)				* remaining punch items sent to Crystal (typos, bios/headshots/logos, session speaker connection)
Pheedioop banner image (1000 W × 200 H)	VTC						*	(10)				*Sam made the banner, emailed to Crystal: CH added to CEO Documents
social media-toolkit revise	VTC	4	- X									
social media toolkit submission (and approval)		- 4	*	(9)	(90)							
scheduling social media/listserv blasts	VTC	4			*	1 N	. н.	X	×	×		* ongoing
Press-release-content	VTC				*	(9)						
Full list of partner orgs	VTC/CWG				×							
Event Planning & Pre-Production												
Registration prep (write/distributing copy)	VTC	- 1	- ×:									
Registration management (weekly registration trends, provide registree info to CEC)	VTC	,	*	*	*	*	*	×	×			* 9/9 - 283
Summit agenda development	VTC/Tri-State	1	- ×	(X)	×	(4)	- 00	(x)				* panelists and agenda largely confirmed (enough for show to proceed even if GovOffice
Run-of-show-guide for panelists	CEC->VTC	1			(1)	×	66					*Each session to have individual assets folder, with individual run-of-show folder
Speaker invitation email template (and approval)	VTC	1	×	6x3	60							
Inviting panel speakers	VTC	,		+	(x)	(**)	(x)	(x)				Olivia Glenn and Elizabeth Dragon confirmed thru Brandee Waiting on response from NJ Gov Office
Panel content (slides, handouts, etc)	VTC/CEC						×	×	(x)			* Need to discuss solution for DOT to share large files (send thru Elise to gdrive?)
Confirm keynote content (Welcome and Commissioner)	VTC/Tri-State	- 1	*	*		+	(x)					* Need to write Mike Russo's ending keynote (push to Sep W1)
Inviting keynotes	VTC/Tri-State	,		н	*	60	60	(x)				* Laura Torchio to introduce Amy Camp Need to confirm Shella Ower or Tammy Murphy (Sonia and DEP working with Gov Offi- may drop due to visit from Biden payment process being handled by NV5
Welcomerending scripts	VTC	,				H	×	(x)				* Start writing ASAP > Brandee/Elise Welcome > Things we need Moderators to cover * Sample in References > Trails & Greenways Summit Planning > Welcome Scripts
Panelist questions for Q&A (for moderator)	VTC						*	×				* LAVH working on it
Session Holding Slide & pre-start countdown timer	CEC	1					н	(x)				* CEC will reuse session thumbnail images * need confirmation from CEC if finished?
Bios/Headshots/session materials	VTC	1			*	*	60	(x)				* Mayor Busch and Joe Myers waiting on bio/headshot
Panel planning session (discuss content & timing with speakers)	VTC/CEC	1				H	*	(x)				* ongoing, proceeding smoothly (DEP panel is being handled by DEP, need an update/or
Tech-Check with Penelists	CEC							()				*roll into Day Of by having panelists come early
Coordinate Pre-recording (upto 4, if needed)	CEC							00				N/A
Develop Post-Session and Post-Event Questionnare	VTC	,			\leftrightarrow	*	*	(x)	(x)			" got feedback from DEP, need to edit and send edits to Crystal (no further approval needed?) "post-summit questionnaire VTC set up in qualitrix, send link to CEC
Trail Summit Planning Committee Support	All*	,		8/12				9/10		9/20		

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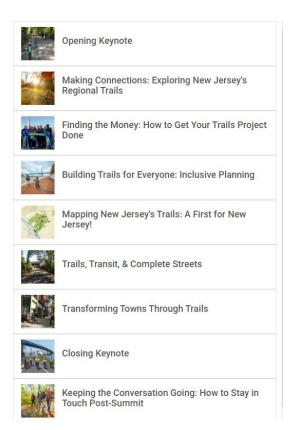
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Sessions

NJ TRAILS & GREENWAY SUMMIT AT-A-GLANCE SCHEDULE

	9/22 WEDNESDAY	9/23 THURSDAY		
9:30 AM -	Opening Keynote	Mapping New Jersey's Trails: A		
10:45 AM	Opening Reynote	First for New Jersey!		
10:45 AM -	Break	Break		
11:30 AM	Вгеак	Вгеак		
11:30 AM -	Making Connections: Exploring	Trails, Transit, & Complete		
12:45 PM	New Jersey's Regional Trails	Streets		
12:45 PM -	Break	Break		
1:30 PM	Вгеак	Вгеак		
1:30 PM -	Finding the Money: How to Get	Transforming Towns Through		
2:45 PM	Your Trails Project Done	Trails		
2:45 PM -	Break	P. J.		
3:30 PM	Break	Break		
3:30 PM -	Building Trails for Everyone:			
4:45 PM	Inclusive Trail Planning	Closing Keynote		
4:45 PM -	2 .			
5:30 PM	Break	Break		
5:30 PM -		Keep the Conversation Going:		
6:45 PM		How to Stay in Touch Post-Summit		

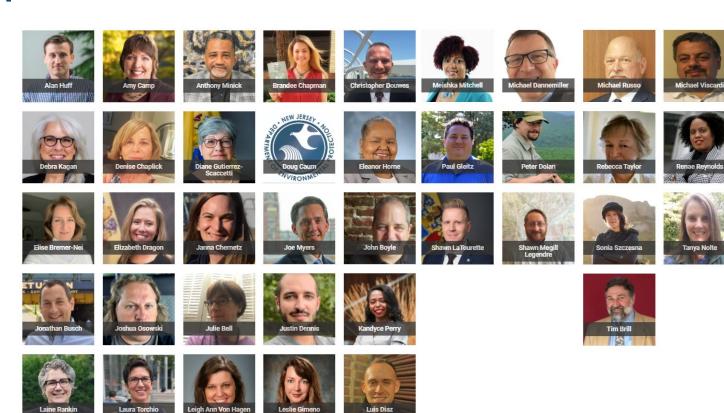


- Keynotes involved speeches from NJDOT and NJDEP Commissioners, Assistant/Deputy Commissioners and headline "keynote speakers."
- Other sessions followed a "panel" format, with a group of speakers providing brief presentations, followed by a Q&A with curated questions provided by attendees at registration.
- Sessions were planned across two days, with a session after the closing keynote organized by NJ Trail Action Network for networking and local organization.

Speakers

Laine Rankin

Leigh Ann Von Hagen



Olivia Glenn

Ted Ritter

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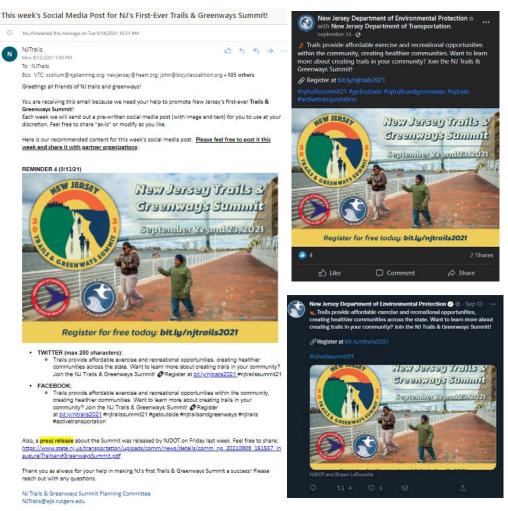
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Social Media Toolkit

- A "Social Media Toolkit" document was created with drafts of registration announcements and weekly reminders.
- Images for social media posts were carefully selected to be eye-catching but also avoid copyright issues.
- Subjects in photos were also considered, to show a diversity of users and avoid the impression that trails are "exclusively for wealthy or white residents."
- The content of each post was approved by NJDEP and NJDOT Communications, and shared via email with over 130 NJ groups on a partner organizations list for them to post on their own social media accounts.
- Engagement results (#njtrailssummit21):
 - 50 tweets (+ 49 retweets)
 - 18 facebook posts



Registration *(Save-The-Date)

• TWITTER (max 280 characters):

This FREE virtual summit sponsored by @NewJerseyDOT and @newjerseyDEP will highlight trail/greenway projects and networks as an increasingly important piece of NJ's transportation and recreation network.

Register Now! bit.ly/njtrails2021 #njtrailssummit21 #qetoutside

FACEBOOK:

This FREE virtual summit, sponsored by @NewJerseyDOT and @newjerseyDEP, is an opportunity to highlight the creation of robust trail and greenway networks throughout the state and to celebrate exemplary projects as an increasingly important piece of New Jersey's transportation and recreation network. This summit is open to anyone aspiring to enhance our state's trail and greenway network including:

- County and municipal planners and engineers
- Parks and recreation staff
- Local open space and recreations committee members
- County and municipal elected or appointed leaders
- Trail professionals and advocates
- Senior and youth groups
- Register at bit.ly/njtrails2021

#njtrailssummit21 #njtrailsandgreenways #getoutside #njtrails #activetransportation



Reminder/General #1 - 8/23/21

TWITTER (max 280 characters):

The East Coast Greenway has calculated that the segment through the Delaware Valley will inject \$3 billion in public health, environmental, and economic benefits; also, \$840 million in annual tourism benefits! Register at bit.ly/njtrails2021 #njtrailssummit21 #getoutside

FACEBOOK

The East Coast Greenway has calculated that the segment of the ECG through the Delaware Valley will inject \$3 billion in public health, environmental, and economic benefits; also, \$840 million in annual tourism benefits!

Register at bit.ly/njtrails2021 #njtrailssummit21 #getoutside #njtrailsandgreenways #njtrails #activetransportation



Reminder/General #2 - 8/30/21

• TWITTER (max 280 characters):

Trails play an essential role in providing a safe transportation network for people to walk, bike, and roll wherever they need to go. Find out how to develop some in your own town at the NJ Trails & Greenways Summit! PRegister at bit.ly/njtrails2021 #njtrailssummit21

• FACEBOOK:

Trails play an essential role in providing a safe transportation network for people to walk, bike, and roll to wherever they need to go. Find out more about developing some in your town at the NJ Trails & Greenways Summit! PRegister at bit.ly/njtrails2021 #njtrailssummit21 #getoutside #njtrailsandgreenways #njtrails #activetransportation



Reminder/General #3 - 9/6/21

TWITTER (max 280 characters):

For every \$1 invested in trails for physical activity, \$2.94 is returned in medical benefits. Learn more about the benefits of trails at the New Jersey Trails & Greenways Summit. PRegister at bit.ly/njtrails2021 #njtrailssummit21 #getoutside

FACEBOOK:

For every \$1 invested in trails for physical activity, \$2.94 is returned in medical benefits. Learn more about the benefits of trails at the New Jersey Trails & Greenways Summit. Register at bit.ly/njtrails2021 #njtrailssummit21 #getoutside #njtrailsandgreenways #njtrails



Reminder/General #4 - 9/13/21

• TWITTER (max 280 characters):

Trails provide affordable exercise and recreational opportunities, creating healthier communities across the state. Want to learn more about creating trails in your community? Join the NJ Trails & Greenways Summit! PRegister at bit.ly/njtrails2021_#njtrailssummit21

• FACEBOOK:

Trails provide affordable exercise and recreational opportunities within the community, creating healthier communities. Want to learn more about creating trails in your community? Join the NJ Trails & Greenways Summit! Register at bit.ly/njtrails2021 #njtrailssummit21 #getoutside #njtrailsandgreenways #njtrails #activetransportation



Reminder/General #5 - 9/20/21

• TWITTER (max 280 characters):

NJ's first ever Trails & Greenways Summit is only days away! Register now for this FREE virtual summit sponsored by @NewJerseyDOT and @newjerseyDEP to learn more about how to get trails built in your own town! & bit.ly/njtrails2021 #njtrailssummit21 #getoutside

• FACEBOOK:

NJ's first ever Trails & Greenways Summit is only days away! Register now for this FREE virtual summit sponsored by @NewJerseyDOT and @newjerseyDEP to learn more about how to get trails built in your own town! bit.ly/njtrails2021 #njtrailssummit21 #getoutside #njtrailsandgreenways #njtrails #activetransportation



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Registration

Registration opened in August, and was handled through a Pheedloop site (configured by CEC), and a bit.ly URL was made for a shortened link, bit.ly/njtrails2021

Registration questions

- Do you have any specific topics or questions about trails & greenways that you would like to ask sponsors and/or panelists?
 - o [open ended]
- Do you want to stay informed about upcoming NJ Trails & Greenways-related events?
 - Yes, please
 - No thanks



Home Schedule Speakers Sessions Sponsors



Welcome to New Jersey's first Trails & Greenways Summit!

This free virtual Summit, held on September 22nd and 23rd and co-sponsored by the New Jersey Department of Transportation and Department of Environmental Protection, is an opportunity to learn about NJs growing network of safe walking, cycling, and rolling corridors that connect our communities!

Register now to reserve your space. Registration is FREE!

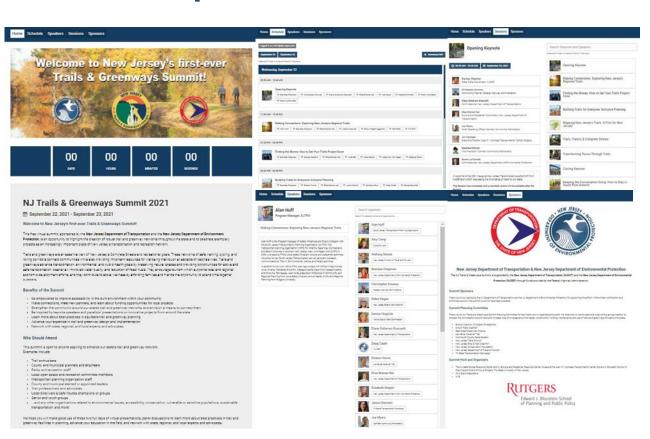
For more information or questions about registration, email: NJTrails@ejb.rutgers.edu or call: 732-261-7938

Email address *		
First name *	Last name *	
Organization *	Title	

If you are already registered, please follow this link to login to the Event Platform:

https://pheedloop.com/EVEBYCKEECSSW/login/auth/?redirect=/EVEBYCKEECSSW/virtual/

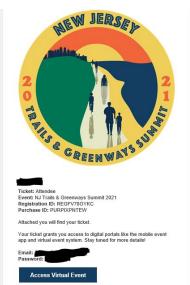
Pheedloop Site



The Pheedloop site acted as an information portal for attendees, with details about the benefits and target audience, scheduled panels, speakers, and sponsors.

 The home page featured a banner and a countdown timer to the summit kickoff.

Pheedloop Session Portal



Attendees were emailed a link to the Virtual Event portal on pheedloop:



The home page hosted a tutorial video showing users how to navigate the portal interface and access the videos for each panel session.



Pre-Summit Session Coordination

- VTC established a separate email account to manage communication with stakeholders (e.g. committee members, panelists, and attendees). A helpline for attendees was established for technical assistance:
 - o <u>nitrails@ejb.rutgers.edu</u>
 - o 732-261-7938 (direct cell number to a specialist)
- Speakers were asked to confirm participation by sending a bio and headshot to post on the Pheedloop Summit page.
- VTC maintained and updated daily a spreadsheet of confirmation and materials received.

ession						MANAGEMENT .	A CANADA CANADA	ACCOMPANIES OF THE PROPERTY OF	2.0070000000000000000000000000000000000			Secretary.
0.	Start date/time	End date/time	Session Name	Description	Confirmations	Welcome	Moderator	Panelist 1	Panelist 2	Panelist 3	Panelist 4	Panelist 5
					Name (as they'd like it to appear)	Brandee Chapman	Tim Brill	Elise Bremer-Nei	Ted Ritter	Shawn Megill-Legendre	Alan Huff	Joshua L. Osowski, Ph.D.
					Confirmed attending	Yes		Yes	yes	yes	Yes	Yes
			Making	Trails sit at the intersection of transportation, conservation, and recreation. New Jersey has	Topic		Moderator	NJDOT's Greenways Guide	Trail Initiatives at NJTPA	Circuit Trails at DVRPC	Regional Bicycle and Pedestrian Trail Network at SJTPO	Regional State Park Trails
			Connections:	several regional trail and greenway initiatives	Email	4						
anei 1	9/22/2021 11:30	9/22/2021 12:45	Exploring New Jersey's Regional Trails	well as recreational amenities that improve the health of New Jerseyans.	Title	State Trails Coordinator, Green Acres Program	Central Jersey Project Manager	Bicycle and Pedestrian Coordinator	Manager, TIP Project Information	Manager, Regional Trails Program	Program Manager – Safety Initiatives & Public Outreach	Regional Superintendent, Ne Jersey State Park Service
					Organization	NJDEP	NJ Conservation Foundation	NJDOT	NJTPA	DVRPC	SJTPO	NJDEP
					Speaker Bio/About Me (3rd person)	Received	Received	Received	Received	Received	Received	Received
					Picture (150 x 150, or square aspect ratio)	Received	Received	Received	Received	Received	Received	Received
					Final Presentation Received	no slides	Received PPT	received	received PPT	Received (1) PPT, (2) PDF	Received gslides, converted to ppt	Received ppt and handouts
					Name (as they'd like it to appear)	Elise Bremer-Nei	Leigh Ann Von Hagen	Brandee Chapman	Laine Rankin	Julie Bell	Becky Taylor	Denise Chaplick
					Confirmed attending	Yes	Yes	Yes	Yes	Yes	Yes	yes
					Topic			state and federal funding through NJDEP	state and federal funding	Federal programs & technical assistance	corporate sponsorships for trail development	Open Space Trust Funds an other grants to fund trails
				Land to the second of the seco	Email							
anel 2	9/22 1:30	9/22 2:45	Finding the Money: How to Get Your Trails Project Done	way to construction. Panelists will discuss	Title	Bicycle and Pedestrian Coordinator	Managing Director	State Trails Coordinator	Director of Local Aid and Economic Development	Project Manager - Rivers, Trails & Conservation Assistance	Co-President, Lawrence Hopewell Trail; Owner, BTaylor Public Affairs	Director of Park Planning & Development
				strategies and resources to fund your trail.	Organization	NJDOT	Voorhees Transportation Cent	e NJDEP Green Acres Program	NJDOT Local Aid	National Park Service	Lawrence Hopewell Trail	Morris County
					Speaker Bio/About Me (3rd person)	Received	Received	Received	Received	Received	Received	Received
					Picture (150 x 150, or square aspect ratio)	Received	Received	Received	Received	Received	Received	Received
					Final Presentaion Received	no slides	no slides	received, converted to ppt	received	Received (1) PPT, (2) PDF	Received Final version	Received PDF Final Version, converted to PPT

Pre-Summit Session Coordination: Run of Show

- Sessions were coordinated based on a Run of Show document which was shared with each speaker and session moderator. The run of show included session check-in and speaker timing, welcoming and closing remarks, overall speaker content, and other details.
- Speakers were also provided pre-event questions that were collected during the registration process. These questions were used by moderators for the Q&A.

NJ Trails & Greenways Summit Run of Show: Opening Keynote

Wednesday - September 22, 2021

Welcome & Opening Keynote

Presenters	Technical Support Staff	Date/Time	Notes
Introduction	Leigh Ann Von Hagen, VTC	Wed 9/22	es de la companya de
Brandee Chapman	Stephanie Crozier, VTC		Panelists Join this Zoom Link
Elise Bremer Nei	Sam Rosenthal, VTC	9:30 AM -	for your session at 9 am:
	Voorhees Transportation	10:45 AM	https://us06web.zoom.us/j/
Welcome	Center (VTC)		5900455913?pwd=SXdXTUVi
Diane Gutierrez-Scaccetti	2000	Panelist who	TFuR0RYL29ydC93VzRPUT09
Shawn M. LaTourette	Tech Crew:	are not	
Robin Hutcheson	Crystal Coons, CEC	recorded arrive	Handouts?
Christopher Douwes	Josh Petrino, CEC	at 9:00 AM	
	Ranjit Walia, CEC		
Opening Keynote	Erica Henderson-Smith,		
Joe Myers	Civic Eye Collaborative		
Meishka Mitchell	(CEC)		
	Email:		
	njtrails@ejb.rutgers.edu		
	Helpline:		
	201-306-6813		
	(Panelists/speakers/		
	moderators ONLY)		
	732-261-7938		
	(Attendees)		

Session Run of Show

8:00 AM	CEC/Trails team joins Pheedloop and Zoom Webinar * Practice Session is enabled in Zoom Webinar so only Panelists, Co-hosts, and Hosts may join at this time.	30 min
8:30 AM	DOORS OPEN: All Attendees can enter Pheedloop Virtual Conference to Explore and Network	30 min

9:00 AM	All panelists and moderators to in join Zoom Webinar * CEC-will conduct Panelist tech checks to guarantee audio and video are working properly * CEC-will ask Panelists to practice presenting any media that will be shown during the Webinar * CEC-will have backup copies of all media in case the Panelist has difficulty sharing such as bandwidth, buffering, or lag issues. Countdown Timer Video Silde Begins	25 min
	* Public Announcement to Attendees (CEC)	
9:30 AM	Countdown Timer Ends/ Keynote Presentation Begins Introduction: Elise Bremer-Nei & Brandee Chapman Elise: Good morning and welcome to New Jersey's first-ever Trails and Greenways Summit! "In Elise Bremer-Nei, Bicycle and Pedestrian Coordinator with the New Jersey Department of Transportation. Brandee: And I'm Brandee Chapman, State Trails Coordinator with the New Jersey Department of Environmental Protection. We are so happy to be here (virtually) with you today. This event is the result of countless hours of effort from advocates and public officials around the state, who have been working hard to bring this event to you, and we have so many amazing speakers lined up for these next two days chock-full of panel sessions and keynote presentations. Elise: Yes, and we'd like to thank NJDOT and NJDEP both for co-sponsoring this event. Without the support and coordination for both state agencies, none of this would have been possible. We hope the success of this summit leads to even more fruitful elforts as we work to build a world-class system of trails and greenways throughout our state. Brandee: We would also of course like to thank our Summit Planning Committee, who worked tirelessly to bring together such an amazing event. Elise: This conference will hopefully serve as an opportunity for you all to network, share ideas, and deepen your understanding about 11's growing network of safe walking, cycling, and rolling corridors that connect our communities. We hope this summit inspires you to organize in your own communities, and work together to improve access to trails and greenways for everyone. Brandee: The summit sessions will span across two days. This morning we will open with a keynote session including welcome remarks from the Commissioners at NDOT and NDEP, representatives from the US Department of Transportation and the Federal Highway Administration, and finally a presentation by Cammen Community Partnership's Medical about the Circuit Trails Network.	8 min
	Jersey's regional trail network, strategies to secure funding for trails in your own towns, and how to plan more inclusive trails which are accessible to all. Tomorrow	

Pre-Summit Session Coordination

Session 2 - Finding the Money: How to Get Your Trails Project Done Laine Rankin Leigh Ann Von Hagen, Moderator New Jersey Department of Transportation Voorhees Transportation Center, Rutgers University Julie Bell **Becky Taylor** National Park Service BTaylor Public Affairs LLC & Lawrence Hopewell Trail Brandee Chapman **Denise Chaplick** New Jersey Department of Morris County Park Commission Environmental Protection

- Each speaker emailed VTC presentation slides and any handouts 1-3 days prior to the Summit.
- VTC staff combined speaker slides into one session document.
- VTC created session speaker contact slides.
- VTC staff coordinated with session moderators to keep track of time and work with speakers on Q&A.
- VTC created attendee feedback questionnaires.
- CEC coordinated and updated Pheedloop site content, registration confirmation and Summit reminder emails, and posted attendee feedback questionnaires.

Session 3 – Building Trails for Everyone: Inclusive Trail Planning



Justin Dennis, Moderator

Trust for Public Land







Kandyce Perry

New Jersey Department of Environmental Protection



Eleanor Horne

Lawrence Hopewell Trail



Peter Dolan



Day-of Session Coordination



- Thirty minutes prior to the start of each session, speakers signed in to a Zoom link. VTC staff welcomed all the speakers for a final tech check and provided session logistics. CEC ran a 5-minute countdown timer overlaid on a session holding slide to start each session on time.
- Either VTC or CEC staff ran speaker slides so presenters did not have to coordinate screen sharing while speaking.
- Each session began with a welcome by either NJDOT or NJDEP staff, followed by an introduction of the panelists by the session moderator.
- Moderators kept track of panelists timing plus Zoom Q&A during the session. Panelist were able to type answers in Q&A during the session. VTC and CEC staff monitored Pheedloop Chat and Zoom Q&A for content. The Zoom Chat was disabled for attendees.
- The following announcement was sent out through Pheedloop, "Remember that this is a learning space and we are learning together. Please comment with respect." One inappropriate comment was removed.

Technical Support

- An Issue Tracking List was created to manage support requests leading up to and during the event.
- CEC staff were available on-call to handle technical issues day-of, and VTC staff were available to troubleshoot with users, who were provided a direct hotline number to call. VTC staff answered emails to nitrails@ejb.rutgers.edu throughout the event.
- Some attendees reported issues/complaints about access to the online platform. Some issues were with the platform, other issues were with user equipment or Internet bandwidth. All issues/complaints calls or emails were resolved to the extent possible.
 - Emails from pheedloop and/or from nitrails@eib.rutgers.edu ended up in some people's spam folders.

 - Some users had trouble logging in and navigating the online platform user-interface. Some users reported visual and sound bugs between online platform and users' web browsers:
 - Chrome fullscreen option cut visual of speakers and only provided slide views
 - Firefox sound clarity issues
 - Safari, Edge reports of occasional dropping out requiring users to sign-in again
 - Internet Explorer unsupported

No.		₹ PIC	▼ Issue / Request / Inquiry	∓ Priority	▼ Status	₹ Related	₹ Issue ₹ Name	F Description	▼ Next Step -	₹ Step ETA	History
	1	8/13 Ranjit	Issue	High	Done		Event date/time	e Pheedloop sends event invite with wrong date/time	Ranjit will investigate	.te 8/1	(8/13) Discussed with Ranjit 13 (8/16) Time adjusted, confirmed fit
i	2	8/13 Leigh Ann	Issue	Medium	Done		DEP socials formatting	DEP wants their socials to match formating of DOT (@NewJerseyDOT == @NewJerseyDEP	.P)		(8/13) LVH updated gdoc version
	3	8/13 Leigh Ann	Issue	Medium	Done		Multiple versions of documents	Multiple versions of Agenda and Social Media Toolkit.			LVH eliminated "Draft Social Medi archived "Summit Agenda"
	4	8/13 Leigh Ann	Issue	Medium	In-Progress		Pheedloop content updates	Pheedlop content needs to be updated to match approved agenda content	Wait until agenda is approved, then update pheedloop content		
i	5	8/13 Crystal (CEC)	'\ leena	High	Done		Pheedloop	Crystal realized she had two tabs open simultaneously when formatting pheedloop site			(8/13) Crystal realized the error, reformatting/edits

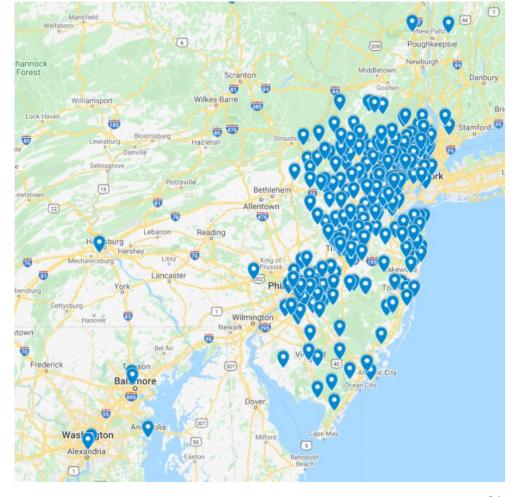
Session Attendees

Session	Attendees
Opening Keynote	237
Making Connections: Exploring New Jersey's Regional Trails	211
Finding the Money: How to Get Your Trails Project Done	185
Building Trails for Everyone: Inclusive Planning	131
Mapping New Jersey's Trails: A First for New Jersey!	162
Trails, Transit, & Complete Streets	159
Transforming Towns Through Trails	143
Closing Keynote	125
Keeping the Conversation Going: How to Stay in Touch Post-Summit	40

- Attendance was strong with an average of 155 attendees per session.
- Attendance peaked at >200 for the first two sessions on Day 1 before steadily declining towards 125-130 attendees at the end of each day.
- The post-summit networking session had 40 attendees after the official "close" of the summit.

Summit Attendees by Zip Code

- Attendees registered from around the state, with many clustered in urban areas close to NYC/Newark and Philadelphia/Camden.
- Some registrations came from cities outside of New Jersey, demonstrating the national appeal these events have, and the wide reach of our social media network.



Summit by the Numbers



Number of registrations	559 (including speakers)
Number of attendees	348
Number of sessions	9 (including a post-summit networking session)
Number of speakers	41
Number of Summit coordination emails to/from: njtrails@ejb.rutgers.edu	Sent: 348 Received: 701
Number of planning meetings	 3 Summit Planning Committee meetings 7 Core Working Group meetings 10+ VTC/CEC coordination meetings 8+ Panel session coordination meetings for speakers 2 Pre-summit technology test sessions for speakers
Number of people who signed up for the NJ Trail Action Network	77

2021 Trails & Greenways Summit Summary Report



Goals of the Summit

Sponsors, Summit Planning Committee, Core Working Group

Sessions & Speakers

Social Media

Registration, Coordination, & Attendance

Questions Submitted during Registration

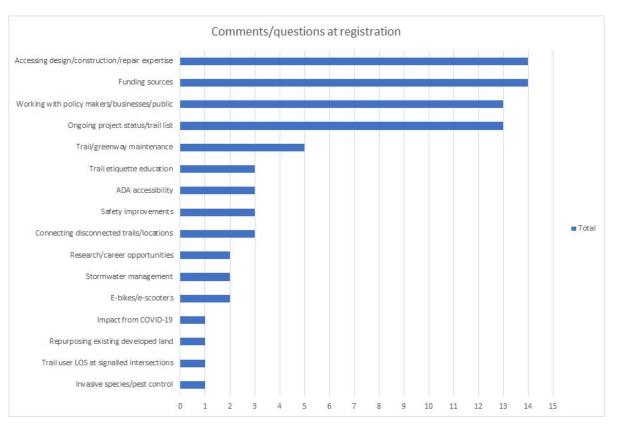
Attendee Feedback Questionnaire Results

Lessons Learned

Next Steps

Registration Question Summary

Do you have any specific topics or questions about trails & greenways that you would like to ask sponsors and/or panelists?



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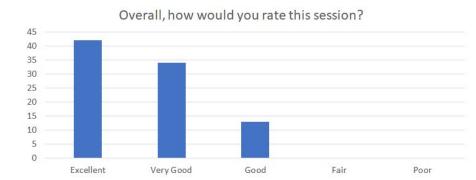
Questions Submitted during Registration

Attendee Feedback Questionnaire Results

Lessons Learned

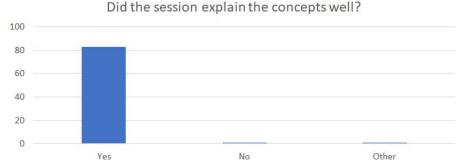
Next Steps

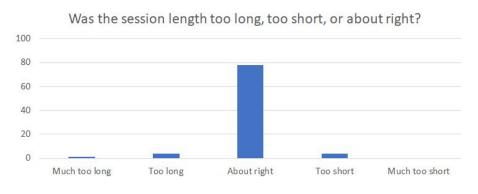
Attendee Feedback Questionnaire Results



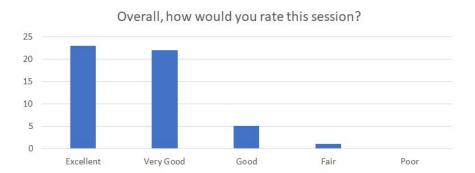
Did the session broaden your knowledge on the topic? 100 80 60 40 20 Yes No Other

Session 1. Making Connections: Exploring New Jersey's Regional Trails



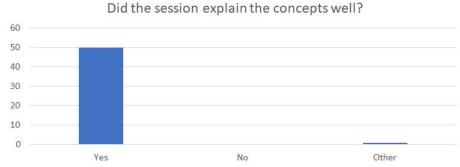


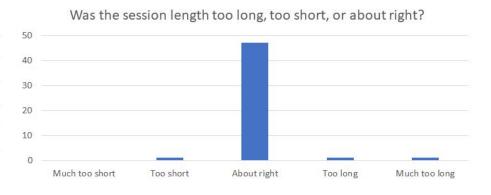
Attendee Feedback Questionnaire Results



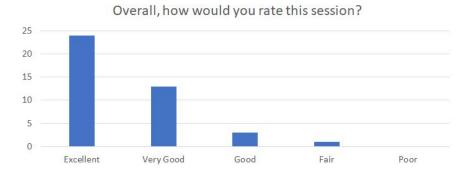
Did the session broaden your knowledge on the topic? 50 40 30 20 10 Yes No Other

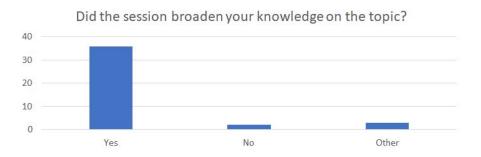
Session 2. Finding the Money: How to Get Your Trails Project Done



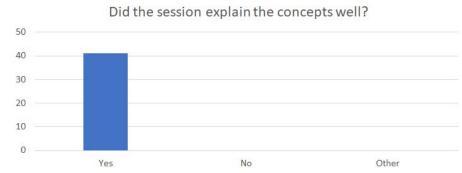


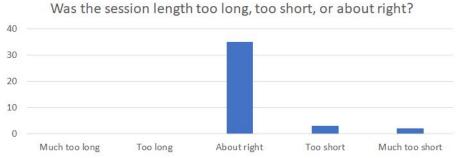
Attendee Feedback Questionnaire Results





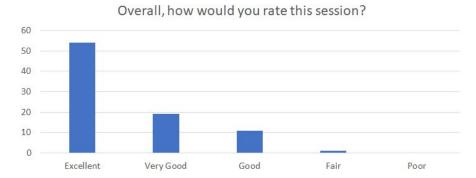
Session 3. Building Trails for Everyone: Inclusive Planning

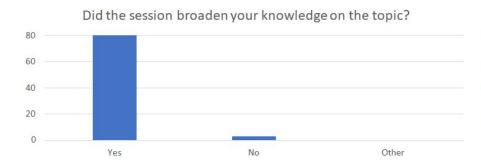




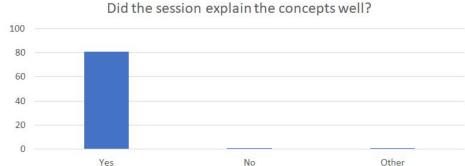
Attendee Feedback

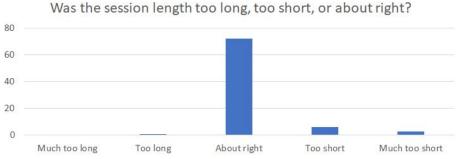
Questionnaire Results





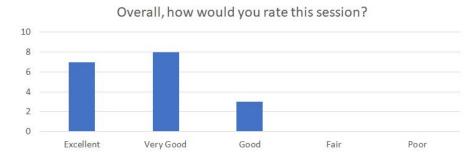
Session 4. Mapping New Jersey's **Trails: A First for New Jersey!**

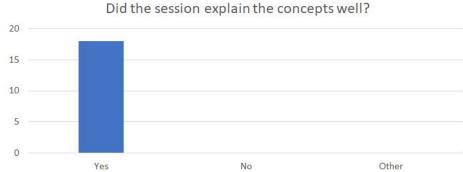


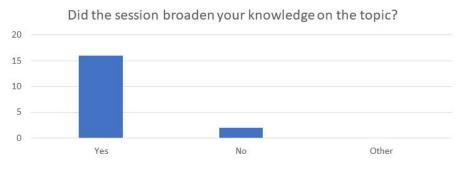


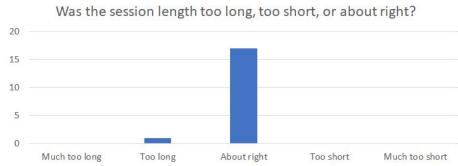
Attendee Feedback Questionnaire Results

Session 5. Trails, Transit & Complete Streets



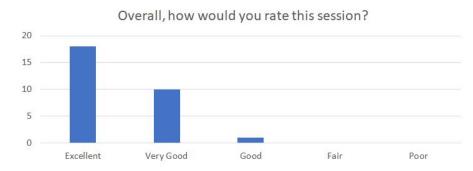


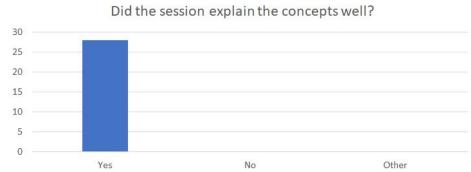


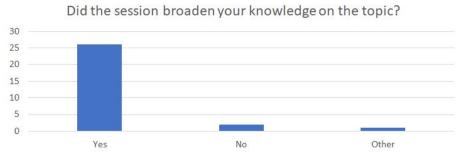


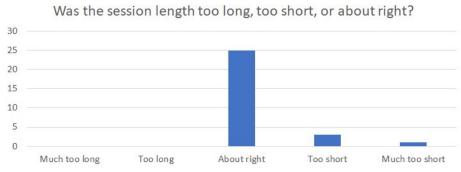
Attendee Feedback Questionnaire Results

Session 6. Transforming Towns Through Trails

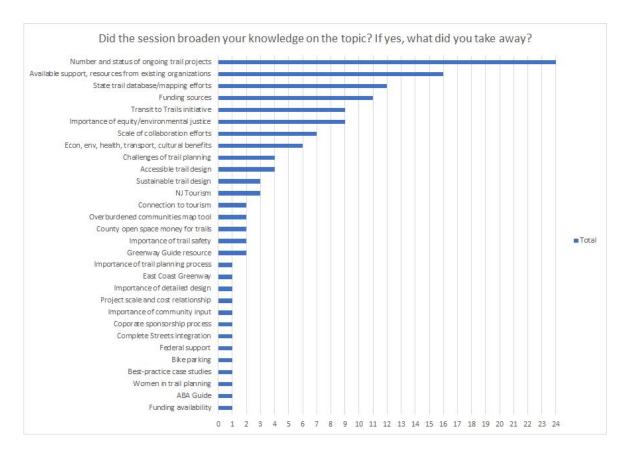








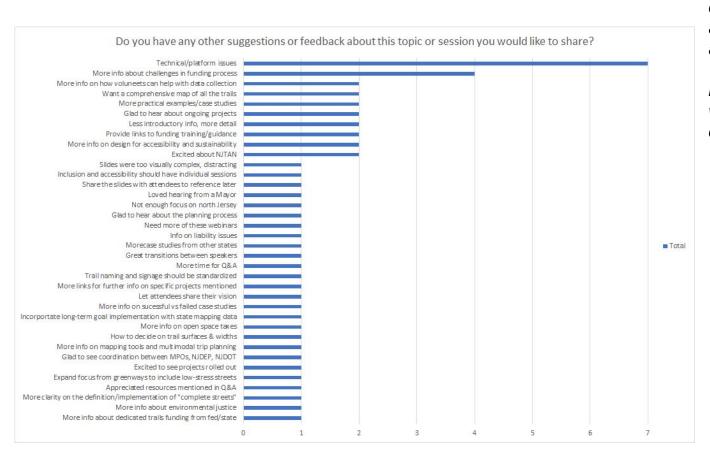
Session Feedback



"I was thrilled to learn about the number of trails that are being planned. I bike the trails along the Delaware often and am glad that the trails will someday connect to other parts of NJ and PA"

"I was so happy to see how much work is being done, and how much money has been allocated to mapping and publicizing our trails. Yay!"

Session Feedback



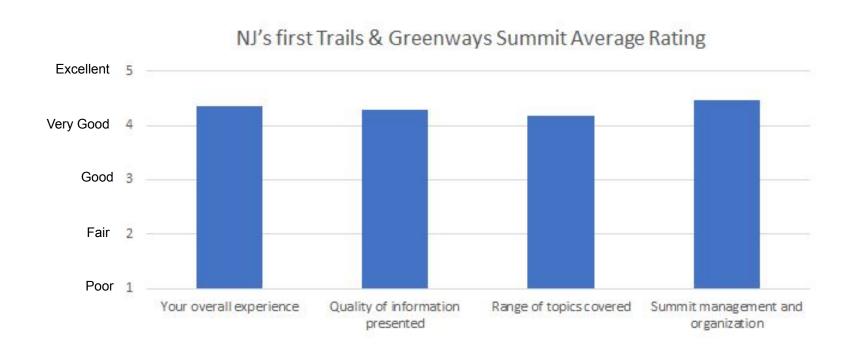
"Would have loved to go more in-depth about different funding options. Perhaps next time do a deep dive into the funding of a recent successful project. Would have also been good to hear how different public funds were leveraged against each other."

"You make it sound so easy. But what about the opposition, outreach challenges, and how to overcome them."

"Great to have all 3 MPOs, NJDEP and NJDOT represented, and covering trail initiatives throughout the state."

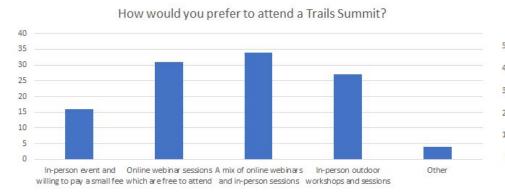
End of Summit Questionnaire Results

How would you rate NJ's first Trails & Greenways Summit on the following?



End of Summit Questionnaire Results

- Attendees were flexible with availability, but tended to prefer mid-day on weekdays.
- Most generally preferred having an option to attend online, although many were open to in-person outdoor sessions.
- Almost all attendees were interested in receiving more information about NJTAN.

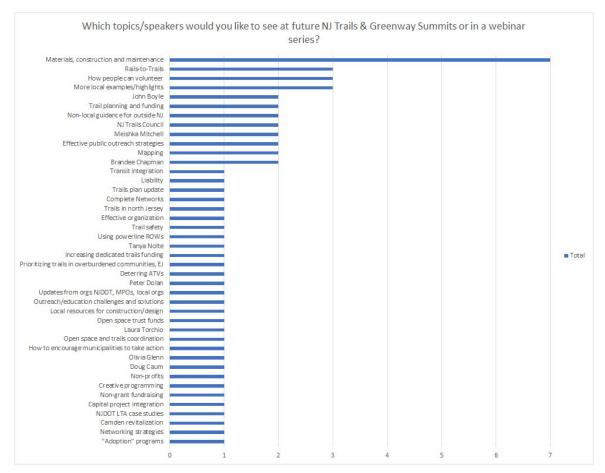








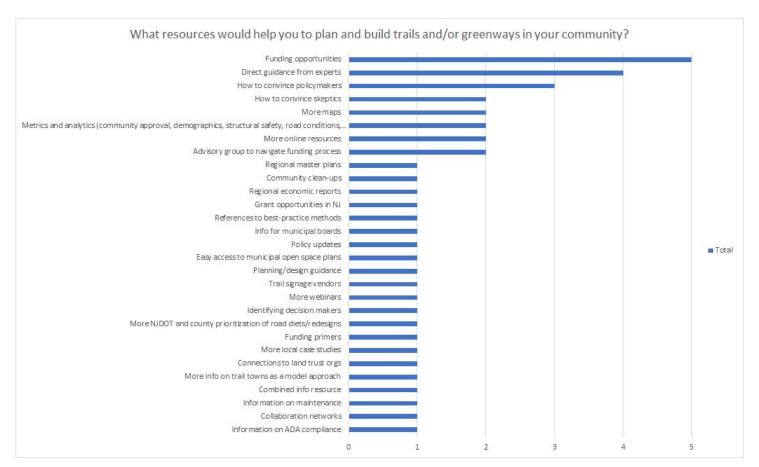
End of Summit Feedback



"Natural surface trails-construction, maintenance; working with powerline right-of-way for connectivity; deterring ATV use"

"Maintenance, liability, creative programming, effective organizational structures, non-grant fundraising, work of the NJ Trails Council"

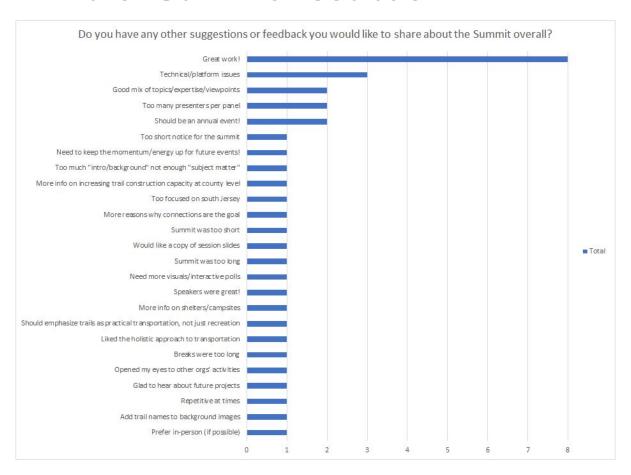
End of Summit Feedback



"Design, planning, engineering, funding opportunities"

"Direct contact with subject matter experts for guidance and references to tried and tested methods and approaches"

End of Summit Feedback



"It was very informative and opened my eyes to what other organizations are doing."

"Absolutely terrific summit...both content and all the logistics! Bravo! Well done!"

"This summit had an excellent mix of topics, expertise, viewpoints, and conversation. Thank you!"

"Should be an annual activity!"

2021 Trails & Greenways Summit Summary Report



Goals of the Summit

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Sessions & Speakers

Social Media

Registration, Coordination, & Attendance

Questions Submitted during Registration

Attendee Feedback Questionnaire Results

Lessons Learned

Next Steps

Overview of Summit Planning Timeline, Tasks & Issues

Subcommittee Tasks	Responsible	Budget Task				Time					
			Aug W1	Aug W2	Aug W3	Aug W4	Sep W1	Sep W2	Sep W3	Sep W4	[]Oct W
			8/2-8/6	8/9-8/13	8/16-8/20	8/23-8/27	8/30-9/3	9/6-9/10	9/13-9/17	9/20-9/24	
Outreach & Promotion											
website/conference platform selected & created	CEC	4	*								
conference site (content and set-up)	CEC/VTC	4	*	х							
social media toolkit revise	VTC	4	×								
social media toolkit submission (and approval)		4	×	(x)						Week	
scheduling social media/listserv blasts	VTC	4		х						ek K	
Event Planning & Pre-Production										으	
Registration prep (write/distributing copy)	VTC	1	*								
Registration management (weekly registration trends, provide registree info to CEC)	VTC	1	*	х	х	х	х	х	х	the	
Summit agenda development	VTC/Tri-State	1	*	х							
Run-of-show guide for panelists	CEC	1			х					Frails	
Speaker invitation email template (and approval)	VTC	1	*							=	
Inviting speakers	VTC	1		×						S	
Confirm keynote content (Welcome and Commissioner)	VTC/Tri-State	1	×	х						Summit	
Inviting keynotes	VTC/Tri-State	1		х	х					5	
Welcome/ending scripts	VTC	1				х				$ \ge $	
Panelist questions for Q&A (for moderator)	VTC							X		13	
Session Holding Slide & pre-start countdown timer	CEC	1					X	(x)		I <u>5</u> : I	
Bios/Headshots/session materials	VTC	1			Х	х					
Panel planning session (discuss content & timing with speakers)	VTC/CEC	1				х	х				
Tech Check with Panelists	CEC							х			
Coordinate Pre-recording (upto 4, if needed)	CEC	1						(x)			
Develop Post-Session Questionnare	VTC	1			Х						
Develop Post-Event Questionnare	VTC	1			Х						
Trail Summit Planning Committee Support	All*	1		8/12				9/10		9/20	
Core Working Group Meetings (Fridays)	VTC/CEC/DOT/E	1	*	х	х	х	x	x	х		

Schedule

- The tight schedule meant many items were due each week, which required dedicated staff from VTC and CEC to stay on top of daily tasks.
- Some unanticipated tasks arose after the scope and budget were final, e.g. press releases, welcoming and closing remarks content, etc.
- Many tasks were delayed after approvers requested additional staff reviews.

Documents

• There were few reference documents/templates available, most needed to be created from scratch.

Communication

- File sharing was a challenge. Many files were too large to send by email.
- State agency staff were unable to access Google Drive.
 There were also challenges with access restrictions to OneDrive, SharePoint, and Box.

Mitigation Strategies

- Implement systematic progress tracking/communication tools:

 Output

 Update and share schedule/tasklist during weekly core working group meetings to make sure all know status and assignee for each task, and on-track status
 - Approval checklist to clarify what is pending on whose approval
 - Speaker confirmation spreadsheet to maintain contact information and status of confirmation/materials received
- Copy the event organizing team on all emails so follow-ups would come from "trusted" email addresses, not just the nitrails@eib.rutgers.edu email.
- Post critical information about how to attend, helpline numbers, etc. in multiple places.
- Explore how to better use SharePoint for sharing files with NJDOT and NJDEP.
- Explore comparable online platforms to PheedLoop at different price points and assess functionality and reliability.
 - If PheedLoop were to be used again, consider increasing the budget to allow for "Meet and Stream" rather than using the "free" Zoom integration. This would cost more money but may eliminate browser-compatibility issues.

Tasks	Responsible	Bodget Task				Time						Notes Status
			Aug W	Aug WZ	Aug Wit	Aug YH	Sep W1	Sep W2	Sep W3	Sep W4	I_JOct	39
						823-827						
Outreach & Promotion												
website/conference-platform selected & created	CEC	- 1	*									
conference site (content and set-up)	CECNTC				(w)·	(w)	(11)	(x)				* remaining punch items sent to Crystal (types, blowheadshotsfogos, session speaker connection)
Pheedisop benner image (1000 W x 200 H)	VTC.							66				1 Sam made the banner, smalled to Crystal - CH added to GEO Decuments
social media toolek revise	VTC	- 4	*									
social media toolish submission (and approval)		- 4		(w)	(*)							
scheduling social media/listserv blasts	VIC	4			*	*	*	ж.	×			* ongoing
Press release content	VTC				*	(10)						
Full list of partner orgs	YTCICWG											
Event Planning & Pre-Production												
Registration preprientle/distributing-copy)	VTC	1										
Registration management (weekly registration trends, provide registree into to CEC)	VTC	,	*	*:	*	*	*	-30	ж.			199-283
Summit agenda development	VTC/Til-State	1				(*)	66	00				* panelists and agenda largely confirmed (enough for show to proceed even if GovOffice does
Fluo-of-show guide for panelists	CEC-VTC	1			-69		(4)					1 Each session to have individual assets folder with individual run-of-show folder
Speaker invitation email template (and approval)	VTC	- 1		99	640							
Inviting panel speakers	VTC	3		+	(*)	(*)	00	(10)				* Oliviz Given and Elizabeth Dragon confirmed thru Brandee * Walting on response from NJ Gov Office
Panel content (slides, handouts, etc)	VTC/CEC								(x)			* Need to discuss solution for DOT to share large files (send thru Elise to gdrive?)
Confern keynote content (Visicome and Commissioner)	VTC/Tri-State		*	*			949					* Need to write Mike Russo's ending keynote (push to Sep W1)
leviting keynotes	VTC/Tri-State	-		#		(w)	(4)	(0)				* Leura Torchie to Introduce Any Camp * Need to confirm Shells Oliver or Tammy Murphy (Sonia and DEP working with Gov Office) - may drop due to visit from Bilder * payment process being handfed by NVS
Welcomelending scripts	vrc	,					×	(0)				* Start writing ASAP > Drandee/Else Welcome > Things we need Moderators to cover * Sample in References > Trails & Greenways Summit Planning > Welcome Scripts
Panelist questions for Q&A (for moderator)	VIC						*					*LAWH working on it
Session Holding Slide & pre-start countdown times	CEC	,						(10)				* CEC will reuse session thumbnall images * seed confirmation from CEC if finished?
Elica/Headabots/session materials	VTC	1					(4)	00				* Mayor Busch and Joe Myers waiting on biofheadshot
Panel planning session (discuss content & timing with speakers)	VTC/CEC	1				0		(x)				*ongoing, proceeding smoothly (DEF panel is being handled by DEP, need an update/confirm
Fach-Check-with-Panelists	CEC							()				Freil Into Day Of by having panellate come early
Coordinate Pre-recording (upto 4, if needed)	CEC	1						00				NA
												Ford fauthor's from DESI report to sold and speciality to Crostel ion Solder proposal.

Approv	val Chec	cklist							
Fully Approved	DOT COMMS				Notes				
abla					0/6	Approval Process (Who approves what?)			
\checkmark					0/6	Gore Working Group meeting Dates	Fridays, 11am		
					0/6	Trails Summit Planning Committee Meeting dates	8/12, 9/10, 9/20, 10am		
	☑	☑			0/6	Save The Date social media graphic & text draft	*Save-The-Data Tentative approval if polka-dots are removed:		
					0/6	Date to Open Registration	*Confirmed 0/10 okay in CWG meeting		
					0/6	Email Templates (Speaker, general audience, reminder)	+Confirmed		
	✓	\checkmark			0/10	Registration Page Text	*DEP COMMS is still confirming, register banner is a bit dark.		
		✓			0/10	Registration social media graphic & text draft	*Updated and submitted to DEP. DGT, awaiting approval		
			V		0/23	Summit Schedule At-A-Glance (only panels, not keynotes)			
			\checkmark		8/23	Identify Panel Speakers	Resolving MPO, NPS and Burlington County panelists		
				$\overline{\mathbf{v}}$	8/13	Other Pheedloop Site Content	Pheedloop Site Content approved		
	☑	$\overline{\mathbf{v}}$	$\overline{\mathbf{v}}$	$\overline{\mathbf{z}}$	8/13	Other Social Media Toolkit Content (future posts, di	ii * Submitted to DOT and DEP		
$\overline{\mathbf{v}}$	☑	✓	☑		0/23	Online Questionnaires	sent		
					0/25	Confirm if moderators will attend Panel Planning Sessions			
☑					0/27	Identify/Confirm keynote speakers	*Amy Camp honorarium fee can be paid by sponsors outside o DEP/DOT *Pending approvals on proposed keynote speakers		
					0/27	Panel moderator Welcome/ending scripts			
✓		☑	☑		0/31	Keynote scripts (Welcome & Closing)	Welcome and BOT Commissioner are submitted/accepted by E (they are modifying) *TDD if we need to write Mike Russo's keynote as well		
	$\overline{\mathbf{v}}$	$\overline{\mathbf{v}}$	$\overline{\mathbf{v}}$		0/31	Draft Press Release (for state agencies)	* Targeting to send to CWG by 0/27		

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Registration, Coordination, & Attendance

Questions Submitted during Registration

Attendee Feedback Questionnaire Results

Lessons Learned

Next Steps

Post-Summit Resources & Next Steps

- Session videos YouTube channel: https://www.youtube.com/channel/UCDGklFoym9Nf8ECsDEN8RwQ
- NJ Trail Action Network website: https://nitrailsaction.org/
- Local meetup-up rides (posted on NJTAN Facebook page): https://www.facebook.com/njtrailsaction
- Bicycle Coalition of Greater Philadelphia Post-Summit Blog:
 - New Jersey Trails and Greenways Summit Paints Bright Future For Statewide Trail Network,
 hAQ4Gx01KVYGE2U
- NJ Safe Routes Resource Center Post-Summit Summary:
 - 2021 New Jersey Trails & Greenways Summit in Review, https://www.saferoutesnj.org/2021-new-jersey-trails-greenways-summit-in-review/
- NJ League of Municipalities magazine article (December 2021 issue)
- NJ Complete Streets Summit to be held on 10/22/2021
- NJ Trail Action Network Meetings: TBD

